

# 10-Year Limited Stain and Fade Warranty – Commercial & Multi-Family Residential

(United States and Canada Only)

UFP Warranty Corp (“Warrantor”) is pleased to offer this Warranty to the owner of capped wood plastic composite or Eovations® technology decking products manufactured by Universal Consumer Products, Inc. (“Product(s)”).

## STAIN RESISTANCE

Warrantor will, at its option, either replace or refund the appropriate prorated portion of the purchase price as set forth in the “Prorated Refund Schedule” below for any Product used in a standard commercial or multi-family decking or railing application that exhibits permanent staining in the first 10 years from the date of purchase when exposed to food and beverage spills, including wine, tea, coffee, fruit punch, sodas, catsup, salad oils, barbeque sauces, mustard and other food- or beverage- related items that would typically be present on a deck. This Warranty will only apply if an attempt is made by owner to remove any such spill from the decking material with water and mild household cleaners within forty-eight (48) hours of exposure to the surface, and such attempt is unsuccessful.

## FADE RESISTANCE

Warrantor will, at its option, either replace or refund the appropriate prorated portion of the purchase price as set forth in the “Prorated Refund Schedule” below for any Product used in a standard commercial or multi-family decking or railing application that exhibits “Excessive Color Fade” within the first 10 years from the date of purchase. Excessive Color Fade is defined as a change in color greater than five (5) Delta E (CIE) when calculated according to ASTM D2244 for all non-variegated color surfaces. Excessive Color Fade for variegated color surfaces is defined as an unreasonable amount of color change in excess of “Normal Weathering.”

## TRANSFERABILITY

This warranty is freely transferrable. Any current owner of the Products can make a claim under this warranty. The warranty period will run from the date of the initial sale of the Products.

## WARRANTY DURATION

The Products carry a 10-year limited warranty when used in standard commercial or multi-family applications, subject to all of the terms and limitations set forth herein. The Products will be replaced or refunded according to the following prorated schedule:

Recovery	Years
100%	0-2 years
80%	3-4 years
60%	5-6 years
40%	7-8 years
20%	9 years
10%	10 years

**ATTENTION:** This Warranty does not apply to uncapped wood plastic composite decking products. This Warranty is only valid on Products purchased and used in the United States or Canada. This Warranty does not cover costs of installation, removal, or reinstallation.

# Composite Decking 10-Year Limited Warranty – Commercial & Multi-Family Residential

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## LIMITATIONS ON WARRANTY

Warrantor will not be required to replace or refund any Product that:

- Is damaged by physical abuse, acts of God, acts of war, or other chemical or biological factors;
- Is damaged as a result of movement, distortion, collapse, or settling of the supporting structure or ground on which the Product is installed;
- Has not been installed in strict accordance with Warrantor's installation guidelines and local building codes;
- Has been abused or placed under or subjected to abnormal commercial, residential, or multi-family use conditions;
- Has been used, modified, or otherwise treated in any manner other than as intended by Warrantor;
- Has been installed in-ground or with soil contact;
- Has been installed where the material is usually immersed in water;
- Has been subjected to regular or continuous contact with water;
- Has been subjected to abnormal environmental conditions, including, but not limited to air pollution, mold, or mildew.

*Stain Limitations:* The Products are not stain-proof. Care must be taken to remove all food, beverage and other spilled materials with water and a mild household cleaner within forty-eight (48) hours of exposure. Stains resulting from spilled abrasive compounds of acidic or basic pH, strong solvents, oil-based paints or stains, metallic rust and other abnormal items not commonly used on a deck are excluded from coverage under this Warranty; Excluded stains include but are not limited to pet or human bodily fluids such as blood, vomit, urine or feces, and fungicides, bactericides, biocides and chemical-based plant food. Mold and mildew can settle and grow on any outdoor surface and, if not properly cleaned, can stain that surface. Staining associated with mold or mildew is not covered under this Warranty. If stains persist, you will be required to produce documentation that you attempted to have the deck professionally cleaned at least one time prior to making a claim under this Warranty.

*Fade Limitations:* No decking material is fade-proof when exposed to sunlight and other common atmospheric conditions. Normal Weathering is to be expected over the life of the Product and is not covered under this Warranty. Normal Weathering is defined as exposure to sunlight and extremes of weather and atmosphere that will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains.

Failure to follow any restrictions or warnings supplied with Products shall make the Warranty null and void and of no further effect. Warrantor reserves the right to investigate any claim and inspect the materials for which a claim is made. Any construction or use of the Products must be in accordance with all local zoning and/or building codes. You assume all risk and liability associated with the construction or use of this Product. You or your contractor should take all necessary steps to ensure the safety of everyone involved in the project, including, but not limited to, wearing the appropriate safety equipment. Warrantor's sole obligation is limited to refund or replacement of the Product, and Warrantor shall have no further liability or obligation except as expressly stated herein. If a claim is made under this Warranty on a product that is no longer available, Warrantor reserves the right to substitute a similar product of equivalent value.

THIS WARRANTY SETS FORTH THE ENTIRE RESPONSIBILITY OF THE WARRANTOR. WARRANTOR HEREBY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OF THE PRODUCT FOR A PARTICULAR PURPOSE. WARRANTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE PURCHASE, USE, OR OWNERSHIP OF THE PRODUCT. PURCHASE OF THE PRODUCT IS ACCEPTANCE OF THE TERMS OF THIS WARRANTY.

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## **CLAIM PROCEDURE**

To make a claim under this Warranty, you must, within 90 days of actual or constructive notice of damage covered by this Warranty, do the following:

1. Assemble the following information:
  - a. A list of the number of pieces and the size of each piece for which the claim is made.
  - b. Proof of Purchase of the product, as shown on the original invoice.
  - c. Proof of Warranty, as evidenced by the original end-tag from the product, or a copy of the mark on the product.

2. Mail the above information to:

**UFP Warranty Corporation  
2801 East Beltline NE  
Grand Rapids, MI 49525**

**Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This Warranty gives you specific legal rights, and you may have additional rights that vary from state to state.**

**THERE ARE NO OTHER WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.**