



ALUMINUM RAILING AND BALUSTER LIFETIME LIMITED WARRANTY

DecKorators, Inc. (“DecKorators”) is pleased to extend this Lifetime Limited Warranty (the “Warranty”) for all DecKorators Aluminum Railings, Aluminum Balusters and Scenic (tempered glass) Balusters (“the “Product(s)”), installed in standard single family residential dwellings located in the United States of America and Canada. This Warranty is solely extended to, and only valid for: (a) the owner of the residence at the time the Product is first installed; or (b) the first owner acquiring the residence from the builder/contractor who originally installed the Products (collectively, the “Original End-User”). This Warranty is non-transferable to subsequent owners and may not be enforced by any third party.

Subject to the terms, conditions, exclusions, and limitations set forth herein, DecKorators warrants to the Original End-User that, when properly installed, used and maintained under normal use and service conditions, and in accordance with all applicable literature, the Product shall be free from material defects in workmanship and materials, and shall not chip, crack, check, chalk, or peel. If at any time DecKorators determines that the Product has failed to meet the terms set forth in this Warranty, DecKorators will, in DecKorators’ sole discretion: (a) repair the Product; (b) furnish a sufficient replacement product for the failed Product; or (c) refund the original purchase price as set forth on the invoice or receipt.

However, if the Product is located within one (1) mile of coastal salt water, this Warranty shall expire TEN (10) years after the date of the original purchase. Additionally, if DecKorators elects to refund the original purchase price as set forth on the invoice or receipt, then the refund shall be reduced in accordance with the “Salt Water Prorated Refund Schedule” below.

In no event shall DecKorators’ obligation under this Warranty exceed the purchase price for the Product as set forth on the original invoice or receipt. If a claim is made under this Warranty on a Product that is no longer available, DecKorators reserves the right to substitute a similar product of equivalent value. Any replacement product provided in response to a valid warranty claim shall be warranted only for the balance of the applicable warranty period under this Warranty.

THIS WARRANTY SETS FORTH DECKORATORS’ ENTIRE RESPONSIBILITY AND SOLE AND EXCLUSIVE LIABILITY IF THE PRODUCT FAILS TO MEET THE TERMS SET FORTH IN THIS WARRANTY. EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH HEREIN, DECKORATORS GIVES NO OTHER WARRANTIES, AND HEREBY DISCLAIMS ANY OTHER WARRANTIES WHATSOEVER, EXPRESS OR IMPLIED, UNDER STATUTE OR ARISING OTHERWISE IN LAW FROM A COURSE OF DEALING OR USAGE OF TRADE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE.

SALT WATER PRORATED REFUND SCHEDULE

If DecKorators, in its sole discretion, elects to refund the purchase price for Product located within one (1) mile of coastal salt water, the following prorated schedule shall apply:

Years Since Purchase	Percent Purchase Price Covered
Years 0-2	100%
Years 3-4	80%
Years 5-6	60%
Years 7-8	40%
Year 9	20%
Year 10	10%

LIMITATIONS ON WARRANTY

This Warranty does not cover, and DecKorators is not responsible for, any Product failure, damage, or defects arising from or in any way attributable to:

- Failure to strictly comply with any and all directives, recommendations, or guidelines set forth in DecKorators’ Installation Instructions, Care and Cleaning Guide, or any other Product literature;
- Normal or ordinary wear and tear over the life of the Product;
- Scratches, surface marks, mistreatment, misuse, physical abuse, vandalism, damage caused by animals, or any other accidental impairment beyond DecKorators’ control;
- Improper storage, handling, installation, use, maintenance, repair, alteration or modification of the Product;

- Welding, bending, drilling, cutting or other fabrication outside the scope of Deckorators' Installation Instructions;
- Damage caused by foreign substances or other chemical or biological factors, including, but not limited to, chemicals, cleaning solutions, sap, adhesive tapes, sealants or mastics in direct contact with the coated Product;
- Defects in materials or work from anyone other than Deckorators;
- Products that are installed with preexisting signs of damage or defect;
- Failure to take reasonable and timely steps to prevent or mitigate damage to the Product;
- Failure to strictly comply with any and all laws, rules, regulations, codes, ordinances, standards, and/or generally accepted construction practices;
- Acts of God or other extreme weather conditions including, without limitation, flooding, hurricane, earthquake, lightning, tornado, hail, fire, smoke, or other severe weather; or
- Products purchased or installed outside of the United States or Canada.

IN ADDITION TO THE FORGOING EXCLUSIONS, THIS WARRANTY SHALL NOT COVER, AND DECKORATORS EXPRESSLY DISCLAIMS, ANY COSTS AND EXPENSES ASSOCIATED WITH THE REMOVAL AND DISPOSAL OF DEFECTIVE PRODUCT, OR INSTALLATION OF REPLACEMENT MATERIALS INCLUDING, WITHOUT LIMITATION, LABOR OR ANY OTHER ADDITIONAL COSTS WHICH MIGHT BE INCURRED. DECKORATORS'S EXCLUSIVE OBLIGATION UNDER THE TERMS OF THIS WARRANTY IS LIMITED TO, IN ITS SOLE DISCRETION: (A) REPAIRING THE PRODUCT; (B) FURNISHING SUFFICIENT REPLACEMENT PRODUCT FOR THE FAILED PRODUCT; OR (C) REFUNDING THE APPROPRIATE PORTION OF THE ORIGINAL PURCHASE PRICE AS SET FORTH HEREIN.

EXCEPT FOR THE REMEDY SPECIFICALLY PROVIDED IN THIS WARRANTY, UNDER NO CIRCUMSTANCES SHALL DECKORATORS BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR OTHER DAMAGES ARISING OUT OF OR RELATING TO ANY DEFECTIVE PRODUCT. THIS WARRANTY SUPERSEDES ALL PRIOR AGREEMENTS, REPRESENTATIONS AND/OR UNDERSTANDINGS REGARDING THE SUBJECT MATTER HEREOF, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES SET FORTH IN PRODUCT LITERATURE, LABELS OR PRODUCT CONTAINERS. PURCHASE OF THE PRODUCT IS ACCEPTANCE OF THE TERMS OF THIS WARRANTY.

WARRANTY REGISTRATION

To activate this Warranty, the Original End-User must register their Product for warranty coverage at the following link: <http://www.deckorators.com/register-warranty>. Warranty claims cannot be processed without registration of your Product.

FILING A WARRANTY CLAIM

All claims must be submitted by the Original End-User within thirty (30) days of actual or constructive discovery of a possible defect or failure covered by the Product-Specific Warranty. To make a claim under this Warranty, the Original End-User must send Deckorators, within the Warranty Period, a written description of the claimed defect, photographs, and proof of purchase of the Product as shown on the original invoice or receipt. This can be completed online at <https://www.deckorators.com/warranty-claim> or by mail to the following address:

UFP Warranty Corporation

Attn: Warranty Claim

2801 East Beltline Ave NE

Grand Rapids, MI 49525

Before honoring this Warranty, Deckorators must be given the opportunity to investigate any claim, including, without limitation, inspecting the Product in its allegedly defective condition and taking any samples or photographs required to verify the defect. Repair, replacement, disassembly, or disposal of the allegedly defective Product prior to inspection by Deckorators shall nullify this Warranty coverage.

Acceptance of any refund or material replacement pursuant to this Warranty shall fully, finally, and completely settle, release, and forever discharge Deckorators, its subsidiaries, parents, affiliates, and their respective officers, directors, and employees, of and from any and all claims the Original End-User may have, in any way arising from, relating to, or connected with the failed Product.